



Truck Warranty

Hino Distributors (NZ) Ltd warrants new and unused Hino vehicles delivered to the original owner to be free, under normal use and service, from defect in material or workmanship, due to, or evidently attributable to, the fault of the manufacturer for the following period:

Models		Hino Cab and Chassis Components Months or Kms (whichever occurs first)	Engine and Powerlines (transmissions, driveshaft and differential) Main moving components only Months or Kms (whichever occurs first)
300 Series	XZU	36 mths or 100,000kms *	36 mths or 100,000kms
500 Series	FC, FD, FE GD, GT	24 mths or 100,000kms *	36 mths or 150,000kms
500 Series	FG, GH, FM	24 mths or 150,000kms *	36 mths or 200,000kms
700 Series	FS, FY, SS	24 mths or 250,000kms *	36 mths or 250,000kms

* Refer Conditions updated 29/4/2020

Cab and Chassis	Engine and Powerline
Cab Interior, exterior, seats, seat belts, dash, heating components, air conditioning, door locks, handles.	Engine Cylinder block, head and internal parts of the engine; Injection pump; Intake and Exhaust manifold; Turbocharger
Suspension Springs, shock absorbers, torque rods. Hino components only.	
Electrical Starter motor, alternator, factory wiring, electric windows, windscreen wiper motor, flasher unit, door remote, gauges and switches.	Clutch Flywheel, flywheel housing; Clutch housing, pressure plate assy; Clutch throwout bearing
Brakes Wheel cylinders, master cylinders, brakes chambers, slack adjusters, pipes and hoses, tanks, valving, Air Compressor, Air Dryer.	
Chassis Includes frame, bumper.	Transmission Transmission case and all internal parts (excluding seal and gaskets).
Steering Power steering pump and steering box, steering column, *ball joints, *drag link assy, *pitman arm. <small>*Not covered for normal wear and tear or damage</small>	Propeller Shaft Propeller shaft assy.
Fuel System Fuel tank and mounting brackets, lines and hoses.	Rear Axle Rear axle housing (excluding seal and gaskets); Rear axle shaft; Differential assy (excluding seal and gaskets)
Cooling System Radiator, fan, fan shroud, radiator mounts, Intercooler	

PLEASE SEE OVERLEAF FOR WARRANTY CONDITIONS. WARRANTY IS INCLUSIVE OF FULL PARTS AND LABOUR

A free 1st service has already been carried out pre-delivery of the vehicle however to qualify for the Hino Warranty the customer must have the scheduled warranty "A Service" completed within the below schedule.

- 300 Series: 10,000 km, 6 months or 250hrs whichever occurs 1st.
- 500, 700 Series: 15,000 km, 6 months or 250hrs whichever occurs 1st.

Failure to complete the above Warranty "A Service" will invalidate this warranty.

This certificate neither permits or authorises any party other than Hino Distributors (NZ) Ltd to assume responsibility in connection with this express warranty.

Should warranty service be requested by the retail purchaser of any Hino vehicle, within the stipulated warranty period, the following conditions must be complied with;

1. The vehicle must be presented to the authorised service dealer premises for the necessary service to be carried out in a clean and presentable condition.
2. Salvage operations, vehicle rentals, penalty labour rates and loss of earning due to down-time, are not covered by warranty, and any expenses incurred to the above conditions will be to the customers account.
3. Hino Distributors (NZ) Ltd, or the authorised service dealer, has sole discretion regarding the validity of a warranty service request.
4. The validity of Hino Warranty depends upon the satisfactory execution of the free service. It is strongly recommended that consequent periodic maintenance checks are carried out by the authorised service dealer, to safeguard the conditions of warranty.
5. Factors which will invalidate warranty: Lack of Warranty "A" Service Inspection, negligence, misuse, ignorance, accident, oversight in maintenance service, unauthorised modification, over-loading, engine over speeding, normal wear and tear, use of non-genuine parts, repairs carried out by unauthorised service personnel.
6. Consumable items expressly excluded from warranty include: light bulbs, sealed beam units, rubber goods, nipples, fuses, fan belts, air cleaning elements, oil filter and fuel filter elements, service and parking brake linings, clutch facings, oil, grease, coolant and fuel.
7. Batteries: Warranty period for batteries is (12) twelve months from date into service.
Important Note: Some ancillary fitted equipment may require heavier duty electrical support components.
8. Radios: Warranty period for radios / media unit is 2 years from date into service.
9. Fuel injection equipment must have regular adjustments to manufacturers specifications at the stipulated, mileage periods. Failure to carry out these periodic adjustments will void any consequent warranty claims pertaining to fuel injection equipment.
- 10a. All components or items added to the basic cab and chassis after assembly by Hino or HDL has been completed are specifically excluded from this warranty and should be referred to the respective manufactures agent or supplier.
- 10b. This warranty does not apply to a failure of any original components as a consequence of ancillary fitted equipment that may require heavier duty support equipment.
11. Specific items that are a normal servicing requirement, and thus not covered by this warranty, after the free service has been completed:
 - a: Inspection and adjustment of wheel alignment.
 - b: Inspection and tune-up of engine.
 - c: Inspection and adjustment of brake systems.
 - d: Inspection and cleaning of fuel systems.
 - e: Inspection and adjustment of clutch.
 - f: All other adjustments usually required for the operation of the vehicle.
 - g: Cleaning and adjusting of injection nozzles.
 - h: Cleaning of fuel, oil and air elements.
 - i: Other items of periodical services specified by Hino's printed manuals.
 - j: Windshield, window and mirror glasses.
12. This certificate applies to all new Hino vehicles placed into service after 1st May 2020.
13. This warranty applies to the original purchaser only and is not transferable to any subsequent owners.